



PRIVACY POLICY

Your privacy is important to us. We only collate and use data on your individual person that is deemed essential for the operation of your membership or use of the facilities at theLodge.space.

Your personal information will be stored securely in line with GDPR requirements. We will not share your personal information to any third party companies other than those used for the operation of your membership. At present we use BSPORT for the management of your memberships and class/ therapy bookings.

You have the right to "opt in" to decide to receive marketing communications from us which will include our newsletter providing offers, updates, and news. We recommend that you "opt in" when signing up to our services to ensure that you receive these essential communications. Essential communications regarding the operation of your account such as payment receipts and booking confirmations are mandatory and will be sent by email or text (in line with your set preferences).

Should you ever stop using our facilities at theLodge.space and wish to have your personal information removed from our records please do not hesitate to ask by emailing us at hello@thelodge.space. If you continue to use our facilities after making this request please note that we will be required to hold specific and limited personal information to be able to provide the relevant service in line with Health & Safety & Data Protection Laws.

Should you ever wish to access the personal data we hold for you please get in touch with us on hello@thelodge.space and title your request "Subject Access Request." Under the new GDPR rules we will provide you with a summary of your personal data within 40 days. Please note that we cannot provide information for any other individuals other than yourself.